



March 19, 2020

To our valued customers:

The COVID-19 virus is impacting so many organizations and businesses around the world. CCT Telecommunications is committed to doing our part, in an attempt to keep our people and our communities healthy and safe

And to our valued customers and partners, we are equally committed to continuing to serve you, in the same dedicated way we always have! The way in which we may have to do that over the near term might need to change somewhat, but we will absolutely be here for you. We will be prioritizing emergency service, but new installs and additions may be delayed.

In an effort to manage employee's interactions with customers and each other, effective Thursday March 19th our office will be closed to the general public until further notice for walk in service. The office will still be staffed to answer calls and service issues.

The health and safety of our customers and employees is our highest priority. As we continue to actively monitor developments related to coronavirus (COVID-19) we want to assure you that CCT Telecomm is taking all necessary health and safety precautions in accordance with the CDC (Centers for Disease Control and Prevention) and local and state health officials for both our customers and employees. Our staff are continuing to work in a protected environment to ensure your service remains reliable.

CCT will continue to monitor the recommendations provided by governments and health authorities, and we will adjust our policies to ensure our practices comply with the latest directives.

We look forward to continuing to work with you in the future and thank you for your continued support. If you have any questions, please contact us at support@4cct.com

Best Regards,

The CCT Team